

Sustainability In The Hospitality Industry 2nd Ed

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Strategic Management for Tourism, Hospitality and Events - Nigel Evans 2015-01-30

Strategic Management for Tourism, Hospitality and Events is the must-have text for students approaching this subject for the first time. It introduces students to fundamental strategic management principles in a Tourism, Hospitality and Events context and brings theory to life by integrating a host of industry-based case studies and examples throughout. Among the new features and topics included in this edition are: Extended coverage to Hospitality and Events to reflect the increasing need and importance of a combined sector approach to strategy New international Tourism, Hospitality and Events case studies from both SME's and large-scale businesses are integrated throughout to show applications of strategic management theory, such as objectives, products and markets and strategic implementation. Longer combined sector case studies are also included at the end of the book for seminar work. New content on emerging strategic issues affecting the tourism ,hospitality and events industries, such as innovation, employment, culture and sustainability Web Support for tutors and students providing explanation and guidelines for instructors on how to use the textbook and case studies, additional exercises, case studies and video links for students. This book is written in an accessible and engaging style and structured logically with useful features throughout to aid students' learning and understanding. This book is an essential resource to Tourism, Hospitality and Events students.

Routledge Handbook of Hospitality Marketing - Dogan Gursoy 2017-10-02

This handbook analyzes the main issues in the field of hospitality marketing by focusing on past, present and future challenges and trends from a multidisciplinary global perspective. The book uniquely combines both theoretical and practical approaches in debating some of the most important marketing issues faced by the hospitality industry. Parts I and II define and examine the main hospitality marketing concepts and methodologies. Part III offers a comprehensive review of the development of hospitality marketing over the years. The remaining parts (IV-IX) address key cutting-edge marketing issues such as innovation in hospitality, sustainability, social media, peer-to-peer applications, Web 3.0 etc. in a wide variety of hospitality settings. In addition, this book provides a platform for debate and critical evaluation that enables the reader to learn from the industry's past mistakes as well as future opportunities. The handbook is international in its constitution as it attempts to examine marketing issues, challenges and trends globally, drawing on the knowledge of experts from around the world. Because of the nature of hospitality, which often makes it inseparable from other industries such as tourism, events, sports and even retail, the book has a multidisciplinary approach that will appeal to these disciplines as well as others including management, human resources, technology, consumer behavior and anthropology.

Managing Sustainable Tourism - David L. Edgell Sr 2019-12-05

Managing Sustainable Tourism tackles the tough issues within the tourism industry, such as impacts on the natural and built environment and concerns for the history, heritage, and culture of local communities to provide answers that produce positive and quality economic growth for the tourism industry. It offers practical policies and plans for fostering harmonious relationships among local communities, the private sector, not-for-profit organizations academic institutions, and governments at all levels, as well as developing management practices and philosophies for the protection of natural, built, and cultural environments while reinforcing positive and orderly economic growth. It also confronts and explains the challenges on the tourism industry with respect to overtourism, climate change and global warming. Since the second edition, there have been many important developments in the field of sustainable tourism, and this third edition presents updated research and information in the following ways: Updated content to reflect issues and trends, including new directions in sustainable tourism

development; New and updated international case studies of successes and failures to reflect current challenges and practices; A partial history of sustainable tourism from ancient times to the present; New concepts in sustainable tourism practices such as overtourism and undertourism; Transformative leadership and policies and their impact on sustainable tourism development. This volume provides a wealth of information and guidance on managing sustainable tourism and it will be invaluable to educators, students, developers, entrepreneurs, strategic planners and policymakers.

Environment and Tourism - Andrew Holden 2000

For many people, holidays are an increasingly central feature of contemporary western society. The tourism industry has expanded rapidly since 1950, but this book poses the significant question of consequent environmental impacts: are environments being benefited or damaged, by the tourist who visit them? A well-balanced introductory text, this topical book on the relationships between tourism, society and the environment, examines 'tourism' and 'environment' in detail, and gives a historical overview of the growth of the tourism industry. It discusses how the tourism industry markets physical and cultural environments to be consumed by the tourist, and the consequences of the tourism they then attract. It explores: * how the economics of tourism can be adopted in a positive way to aid conservation * whether the concept of sustainability can be applied to tourism * provides a critique of the 'new' forms of tourism, that have developed in recent years. An extensive range of international case studies from both the developed and developing world are used to illustrate the theoretical ideas presented, and to aid the student, it includes end of chapter summaries, further reading guides and boxed vignettes focusing on contemporary environmental issues and debates.

Sustainable Hospitality Management - Huub Ruël 2020-11-20

The hospitality industry is major industry. Due a steady growth, by 2030 the hospitality and tourism industry is expected to provide 380 million jobs. This title explores the challenges presented including labor shortages, containing and reducing the ecological footprint, Over tourism, and a poor industry image.

International Encyclopedia of Hospitality Management - Abraham Pizam 2010

This encyclopedia covers all of the relevant issues in the field of hospitality management from both a sectoral level as well as a functional one. It's unique user-friendly structure enables readers to find exactly the information they require at a glance.

Fostering Sustainable Behavior - Doug McKenzie-Mohr 2011-02-01

The highly acclaimed manual for changing everyday habits-now in an all-new third edition! We are consuming resources and polluting our environment at a rate that is outstripping our planet's ability to support us. To create a sustainable future, we must not only change our own actions, we must educate and encourage those around us to change theirs. If one individual recycles his plastic containers, the impact is minimal. But if an entire community recycles, enormous amounts of resources are saved. How then do we go about transforming people's good intentions into action? Fostering Sustainable Behavior explains how the field of community-based social marketing has emerged as an effective tool for encouraging positive social change. This completely revised and updated third edition contains a wealth of new research, behavior change tools, and case studies. Learn how to: target unsustainable behaviors, and identify the barriers to change understand various commitment strategies communicate effective messages enhance motivation and invite participation. The strategies introduced in this ground-breaking manual are an invaluable resource for anyone interested in promoting sustainable behavior, including environmental conservation, recycling and waste reduction, water and energyefficiency and alternative transportation.

Revenue Management for the Hospitality Industry - David K. Hayes 2021-11-09

REVENUE MANAGEMENT FOR THE HOSPITALITY INDUSTRY Explore intermediate and advanced topics in the field of revenue management with this up-to-date guide In the newly revised second edition of *Revenue Management for the Hospitality Industry*, an accomplished team of industry professionals delivers a comprehensive and insightful review of hospitality pricing and revenue optimization strategies. The book offers realistic industry examples from hotels, restaurants, and other hospitality industry segments that use differential pricing as a major revenue management tool. The authors discuss concepts critical to the achievement of hospitality professionals' revenue management goals and include new examinations of the growing importance of effective data collection and management. A running case study helps students learn how to incorporate the revenue management principles and strategies included in the book's 14 chapters. Written for students with some prior knowledge and understanding of the hospitality industry, the new edition also includes: A brand-new chapter on data analysis and revenue management that addresses many of the most important data and technology-related developments in the field, including the management of big data, data safety, and data security In-depth discussions of revenue management topics including Net Revenue Per Available Room, Direct Revenue Ratio, and other KPIs Major changes to the book's instructor support materials and an expansion of the instructor's test bank items and student exercises. An indispensable resource for students taking courses in hospitality management or business administration, *Revenue Management for the Hospitality Industry, Second Edition* is also ideal for managers and executives in the hospitality industry.

Resorts - Robert Christie Mill 2008

This updated second edition of ""Resorts: Management and Operation"" addresses the expansion of the resort industry and provides practical, need-to-know information on the development and management of all aspects of these properties, which include ski areas, gaming properties, cruise ships, and spas.

International Spa Management - Sarah Rawlinson 2017-02-28

a sound and though guide for all future spa managers looking at all aspects on the successful running of a spa facility. Divided into four parts it discusses the following: • The spa industry • The spa consumer • The business of spas • Future directions

Tourism, Travel, and Hospitality in a Smart and Sustainable World -

Vicky Katsoni 2023-05-26

This book features the second volume of the proceedings of the 9th International Conference of the International Association of Cultural and Digital Tourism (IACuDiT). Held at the Syros Island in Greece in September 2022, the conference's lead theme was 'Tourism, Travel, and Hospitality in a Smart and Sustainable World'. With a full appreciation of the contributions made by numerous writers toward the progress in tourism research, this book presents a critical academic discourse on sustainable practices in a smart tourism context, stimulating future debates and advancing knowledge and understanding in this critical area of knowledge. It also puts emphasis on the knowledge economy and smart destinations notion. It enacts new modes of tourism management and development and presents chapters on cultural heritage tourism, emerging technologies and tourism consumer behaviour, such as tourism education, location-based services, Internet of Things, smart cities, mobile services, gamification, digital collections and the virtual visitor, social media, social networking, and augmented reality.

Managerial Accounting for the Hospitality Industry, 2nd Edition -

Lea R. Dopson 2016-11-16

Following a successful debut edition, this new Second Edition of *Managerial Accounting for the Hospitality Industry* builds on its strengths of clear organization and the ease with which students work through it. This new edition includes more basic math support for students and a more developed inclusion of ethical considerations and global changes both in accounting systems and in the hospitality industry.

Creating Sustainable Work Systems - Peter Docherty 2008-10-30

Since the first edition of this book was published, the subject of sustainability has risen to the forefront of thinking in almost every subject within business and management. Tackling the latest developments and integrating practical perspectives with rigorous research, this new edition sheds light on a vital aspect of working life. Current trends reveal that increasing intensity at work has major consequences at individual, organizational and societal levels. Sustainability in work systems thus requires a multi-stakeholder approach, emphasising a value-based choice to promote the concurrent development of various resources in the work system. This sustainability

grows from intertwined individual and collective learning processes taking place within and between organizations in collaboration. In exploring the development of sustainable work systems, this book analyzes these problems, and provides the basis for designing and implementing 'sustainable work systems' based on the idea of regeneration and the development of human and social resources. The authors, who are leading researchers and practitioners from around the world, consider the existing possibilities and emerging solutions and explore alternatives to intensive work systems.

Sustainability in the Hospitality Industry 2nd Ed - Willy Legrand
2013-02-11

Sustainability is one of the single most important global issues facing the world. A clear understanding of the issues surrounding climate change, global warming, air and water pollution, ozone depletion, deforestation, the loss of biodiversity and global poverty is essential for every future manager in the hospitality industry. Present and future hospitality executives need to know how sustainable management systems can be integrated into their businesses while maintaining and hopefully improving the bottom line. *Sustainability in the Hospitality Industry, second edition*, is the only book available to introduce the students to economic, environmental and social sustainable issues specifically facing the industry as well as exploring ideas, solutions, and strategies of how to manage operations in a sustainable way. Since the first edition of this book there have been many important developments in this field and this second edition has been updated in the following ways: updated content to reflect recent issues and trends including hotel energy solutions and green hotel design two new chapters on 'Sustainable Food' and 'Social Entrepreneurship and Social Value' updated international case studies throughout to explore key issues and show real life operational responses to sustainability within the hospitality industry. New case studies on growth hotel development markets, Asia and the Middle East new practical exercises throughout to apply your knowledge to real-life sustainability scenarios. This accessible and comprehensive account of *Sustainability in the Hospitality Industry* is essential reading for all students and future managers.

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Human Resources Management in the Hospitality Industry - David K. Hayes 2009

This book approaches hospitality human resource (HR) management as a decision-making practice that affects the performance, quality, and legal compliance of the hospitality business as a whole. Beginning with a foundation in the hospitality industry, employment law, and HR policies, the coverage includes recruitment, training, compensation, performance appraisal, environmental and safety concerns, ethics and social responsibility, and special issues. Throughout the book, *Human Resources Management in the Hospitality Industry* focuses on the unique HR dilemmas you face in the hospitality industry.

International Encyclopedia of Hospitality Management 2nd edition - Abraham Pizam 2012-06-25

The *International Encyclopedia of Hospitality Management* is the

definitive reference work for any individual studying or working in the hospitality industry. There are 185 Hospitality Management degrees in the UK alone. This new edition updates and significantly revises twenty five per cent of the entries and has an additional twenty new entries. New online material makes it the most up-to-date and accessible hospitality management encyclopedia on the market. It covers all of the relevant issues in the field of hospitality management from a sectoral level (lodging, restaurants/food service, time-share, clubs and events) as well as a functional one (accounting and finance, marketing, strategic management, human resources, information technology and facilities management). Its unique, user-friendly structure enables readers to find exactly the information they require at a glance - whether they require broad detail that takes a more cross-sectional view across each subject field or more focused information that looks closely at specific topics and issues within the hospitality industry today.

Tourism, Climate Change and Sustainability - Maharaj Vijay Reddy 2013

Other research dimensions discussed in the book are drawn from Brazil, Hawaii, England, Australia and New Zealand.

Tourism Destination Management - Manuel Rodríguez-Díaz 2019-09-18

This book collected studies focused on the management of tourist destinations. Destinations are complex and adaptive systems, where the different elements that make them up have to be oriented towards achieving a common objective that improves the competitiveness of the destination. Five main lines of research on tourist destinations can be established: 1) the management, planning, and marketing of destinations, with special attention to the tourism supply chain, communication, and integral management; 2) the sustainability of resources and capabilities; 3) the renewal of destinations in order to update their offer and main resources to maintain competitiveness; 4) online reputation and communication through social media in order to create and enhance a strong brand image and customer loyalty; and 5) the application of new technologies in order to develop smart destinations. The book is made up of five research studies that focus on analyzing the transition towards a more circular tourist activity in hotels, image as a competitive factor of destinations, the value of cultural creativity, the coherence of online reputation, and the relationship between hotel prices and online reputation in different tourist destinations.

Managing Hospitality Organizations - Robert C. Ford 2018-11-30

Prepares students for a future career in hospitality management by outlining the key skills needed to become a successful manager in the service industry, with a particular emphasis on ensuring managers provide guests with a high-quality customer experience. The book breaks hospitality management down into core principles, with each chapter focusing on a specific factor, including strategy, staffing and systems. All of which are supported by practical advice, examples, and Wow! Boxes, which provide evidence of best practice in service-sector organizations, including Walt Disney, Southwest Airlines, and The Four Seasons. The new edition reflects the latest changes in the service industry and newer developments related to sustainability and technology. There is also an outline of the framework needed to motivate employees to provide exceptional service, and how to create a culture that consistently delivers a top quality customer experience. The book is supported by online resources for instructors and students, including: Test Bank, PowerPoint slides, an Instructor's Manual, Multimedia, Exercises and Assignments, Sample Syllabi, Flashcards, and Quizzes. Ideal reading for undergraduate students on Hospitality Management and Hotel Management courses.

Business Events - Rob Davidson 2019

This book provides a sound practical and theoretical context for the study of business events by covering, in depth, all categories of business-related events. Written in an accessible yet analytical manner, this is essential reading for all students of Events, Tourism, and Hospitality Management.

Food Wars - Tim Lang 2004

This is an analysis of the impact of globalization on diet and health which shows how the global food economy contributes to ill health and greater inequality. It argues for an alternative approach providing wholesome food and a healthy environment.

Sustainability in the Hospitality Industry - Willy Legrand 2016-11-03
Sustainability in the Hospitality Industry, Third Edition, is the only book available to introduce students to economic, environmental and socially sustainable issues specifically facing the industry as well as exploring

ideas, solutions and strategies of how to manage operations in a sustainable way. Since the second edition of this book, there have been many important developments in this field and this latest edition has been updated in the following ways: Updated content including sustainable food systems, hotel energy solutions, impacts of technology, water and food waste management, green hotel design, certification and ecolabelling systems and the evolving nature of corporate social responsibility strategies. New chapters exploring environmental accounting and the internalization of externalities as well as the management of accessibility in hospitality. Updated and new international case studies with reflective questions throughout to explore key issues and show real-life operational responses to sustainability within the hospitality industry. This accessible and comprehensive account of Sustainability in the Hospitality Industry is essential reading for all students and future managers in the hospitality industry.

Overtourism and Tourism Education - Hugues Séraphin 2020-11-05

Since 2017, the term 'overtourism' has become the buzzword for destinations suffering the strain of tourism. It is a critical issue for the 21st century and beyond, and to date has only been examined from a tourism industry perspective. This book takes a different stand by investigating overtourism from a tourism education perspective. The recent global COVID-19 pandemic was expected to halt travel and, arguably, overtourism. However, industry experts and researchers share the opinion that instead of declining, overtourism is simply experiencing a shift, with a swarm of 'second home' and domestic travel that is likely to engulf many tourism destinations. Against this backdrop, the issue of overtourism remains relevant and studies on ways to cultivate responsible consumer mindsets to deal with overtourism and other sustainability issues in the tourism industry are called for. This book focuses on education as a transformative and strategic tool to tackle overtourism and related negative impacts. It presents original research on the topics of overtourism, education, and sustainability, and puts forward a range of practical and transformative tourism education strategies to mitigate overtourism and to promote the sustainable development of destinations. This book will be of great interest to upper-level students, researchers, and academics in tourism, development studies, cultural studies, and sustainability, as well as professionals in the field of tourism management.

Food Supply Chain Management - Madeleine Pullman 2021-03-28

This fully updated new edition of a respected text retains the original's comprehensive and practical approach to food supply chain management, and introduces a global perspective and a wide range of new material. More than ever, this is the food supply chain management textbook. With an introduction that speaks to academic and non-academic audiences alike, the second edition of Food Supply Chain Management covers all-new topics such as cold chain management, "last mile" logistics, blockchain and traceability in the food supply chain, and the implications of global trade and climate change. Case studies examine the farm-to-table movement, sustainable co-ops, and more, with "quick facts" and mini-cases that are engaging and thought-provoking. This textbook is appropriate for upper-level undergraduate and postgraduate students of agricultural business, natural resources, and food science, as well as supply chain management students. Supporting online materials include lecture slides, test banks, and instructor manuals.

Responsible Tourism - Harold Goodwin 2016-10-31

Responsible Tourism: Using tourism for sustainable development 2nd edition is about the globally vital necessity of realising sustainable tourism. It is a hugely important challenge to those who organise and sell travel and tourism, and those who consume it.

A Profile of the Hospitality Industry, Second Edition - Betsy Bender Stringam 2020-08-04

This book tells the history, organizational structure, and management strategies of the hospitality industry. The hospitality industry is a unique and diverse industry. This book tells the history, organizational structure, and management strategies of the hospitality industry. Traditionally an entrepreneurial business, the hospitality industry today includes organizations ranging from small independent cafes and inns to large multinational corporations. The author highlights key hotel, restaurant, and casino companies, and explains the concepts of franchising, consortia, and management contracts. The book divulges how the hospitality product is different from other industries: part service and part product, produced and consumed simultaneously, and the role of the customer as part of the service process. The book explains how perishable inventory and labor intensity affect hotels, restaurants, and

casinos. The author also reviews policies that promote or restrict tourism and travel, guest and employee safety, labor regulations, food safety laws, and requirements for accommodations for customers with disabilities. This text explains key strategic management decisions of the hospitality industry. The author projects how global expansion and sustainability efforts are shaping the industry, but also warns of the ongoing threats of pandemics and terrorism to travel.

The Routledge Handbook of Events - Stephen J. Page 2014-10-14

The Routledge Handbook of Events explores and critically evaluates the debates and controversies associated with this rapidly expanding discipline. It brings together leading specialists from range of disciplinary backgrounds and geographical regions, to provide state-of-the-art theoretical reflection and empirical research on the evolution of the subject. It is the first major study to examine what events is as a discipline in the twenty-first century, its significance in contemporary society and growth as a mainstream subject area. The book is divided in to five inter-related sections. Section one evaluates the evolution of events as a discipline and defines what events studies is. Section two critically reviews the relationship between events and other disciplines such as tourism and sport. Section three focuses on the management of events, section four evaluates the impacts of events from varying political, social and environmental perspectives and section five examines the future direction of growth in event-related education and research. It offers the reader a comprehensive synthesis of this field, conveying the latest thinking and research. The text will provide an invaluable resource for all those with an interest in Events Studies, encouraging dialogue across disciplinary boundaries and areas of study.

Housekeeping Management, 2nd Edition - Matt A. Casado 2011-09-13

The second edition of Housekeeping Management is written from a management perspective of the executive housekeeper in the lodging industry. The overarching concept of the text spotlights three major areas of expertise required for the success of lodging professionals: management of resources, administration of assets, and knowledge of technical operations. The text explores the role of the housekeeping department in hotel/lodging operations, and focuses mainly on the effective communication between the housekeeping, front office, and engineering and maintenance staff. This edition will have the same focus on the management- and administration-based philosophy from the 1st Edition, but with a stronger focus on the engineering aspects of housekeeping. The book also incorporates new concepts of energy conservation and risk management to address the latest sustainability and security trends in the industry, as well as updated information on guestroom technology.

Hospitality Strategic Management - Cathy A. Enz 2009-04-07

Updated to include the current models, theories, and hospitality practices, Hospitality Strategic Management: Concept and Cases, Second Edition is a comprehensive guide to strategic management in the international hospitality industry. Author Cathy A. Enz uses the case study approach to cover current topics such as innovation, entrepreneurship, leadership, ethics, and franchising. Eight full case studies with exhibits and documents address the areas of lodging, food service, tourism e-commerce, gaming, cruise lines, and airlines, making this book ideal for executive level training courses or hospitality industry executives interested in developing their strategic management skills.

Managing Sustainability in the Hospitality and Tourism Industry - Vinnie Jauhari 2014-04-15

This new book focuses on the important concern of sustainability in tourism and hospitality industry. As the world's natural resource base is limited, the world is looking for solutions in the domains of energy, water, alternate building materials, resource redeployment, and sustainable livelihoods as well. The tourism and hospitality industry is a large deployer of natural and created resources. Some of the themes the book addresses include: designing sustainable restaurants sustainable accommodation practices designing green hotels energy conservation in hotels- a Green Approach technology and sustainability marketing sustainability to consumers sustainable culinary practices sustainable employee practices sustainable equipment design for the hospitality industry sustainable tourism practices sustainable transport practices sustainable tourism destinations/cities The book takes sustainability beyond the realms of external factors that matter to an organization. The authors look at various constituents of the hospitality sector and analyze each of those from a sustainability standpoint. The book includes case studies that are global in nature and that show how sustainable applications can be used and how concerns can be addressed. Environmental challenges are also discussed. This book is futuristic with

lot of practical insights for the students, faculty, and practitioners. Since the contributors are from across the globe, it is fascinating to see the global benchmarks.

Sustainability in Hospitality - Miguel Angel Gardetti 2017-09-08

This ground-breaking research represents the most complete collection yet on how the hospitality industry is addressing sustainability and ethical issues. Covering supply chain management, innovative sustainability initiatives, CSR programmes, biologically-respectful tourism and Value Creation, Sustainability in Hospitality: How Innovative Hotels are Transforming the Industry presents valuable global viewpoints on embedding sustainability into all aspects of the hospitality industry, and the impact this could have on transforming the sector into an advocate for more sustainable, eco-conscious tourism. The chapters in this edited collection span organizational governance, human rights and labour practices, environment and climate change, fair operating practices, stakeholder engagement, CSR and strategic management. The global reach of the collection brings case studies from China, the US, the UK, Mexico and Italy, while company case studies include Fairmont Luxury Hotels and Sextantio. Sustainability in Hospitality: How Innovative Hotels are Transforming the Industry will be an essential read for academics researching the development of ethically-conscious and sustainable hospitality, and for hotel managers and group CEOs who want to know how sustainability and CSR can be embedded in their day-to-day operations.

Cases in Hospitality Management - Timothy R. Hinkin 1995-04-03

Based on over 100 interviews conducted with guests and employees of hospitality industry organizations, this book contains 55 actual brief cases and situations which illustrate concepts and issues of hotel, restaurant and travel/tourism management. The cases deal with a variety of managerial topics including decision making, communication, compensation, planning, discrimination, performance appraisal, organization design, sexual harassment, ethics and group dynamics. Section introductions, case headnotes and questions are designed to aid students in analyzing diverse situations.

The Routledge Companion to International Hospitality Management -

Marco A. Gardini 2020-11-09

The hospitality sector is facing increasing competition and complexity over recent decades in its development towards a global industry. The strategic response to this is still that hospitality companies try to grow outside their traditional territories and domestic markets, while the expansion patterns and M&A activities of international hotel and restaurant chains reflect this phenomenon. Yet, interestingly, the strategies, concepts, and methods of internationalization as well as the managerial and organizational challenges and impacts of globalizing the hospitality business are under-researched in this industry. While the mainstream research on international management offers an abundance of information and knowledge on topics, players, trends, concepts, frameworks, or methodologies, its ability to produce viable insights for the hospitality industry is limited, as the mainstream research is taking place outside of the service sector. Specific research directions and related cases like the international dimensions of strategy, organization, marketing, sales, staffing, control, culture, and others to the hospitality industry are rarely identifiable so far. The core rationale of this book is therefore to present newest insights from research and industry in the field of international hospitality, drawing together recent scientific knowledge and state-of-the-art expertise to suggest directions for future work. It is designed to raise awareness on the international factors influencing the strategy and performance of hospitality organizations, while analyzing and discussing the present and future challenges for hospitality firms going or being international. This book will provide a comprehensive overview and deeper understanding of trends and issues to researchers, practitioners, and students by showing how to master current and future challenges when entering and competing in the global hospitality industry.

Ecotourism - David A. Fennell 2004-03-01

Using a wealth of international case studies and photos, Ecotourism: An Introduction provides an accessible and comprehensive introduction to the key foundations, concepts and issues related to Ecotourism, the fasted growing segment of the global tourism industry. Among the topics covered are: * the foundations of ecotourism * tourism and ecotourism policy * the economics, marketing and management of ecotourism * the social and ecological impacts of tourism * ecotourism and development * the role of ethics in ecotourism The book includes case studies from Scotland, Austria, the USA, Canada, Mexico and Australia.

Hospitality Financial Accounting - Jerry J. Weygandt 2008-03-03

Updated with the latest developments in the accounting and hospitality fields, *Hospitality Financial Accounting, Second Edition* covers the basics of financial accounting and then walks you through analyzing financial statements and dealing with the daily issues you'll face on the job. In this Second Edition, the authors have provided engaging new coverage and features that includes new case studies, an expanded section on ethics, new "Accounting in Action" vignettes, applied exercises, and new coverage of casinos, spas, and purveyors.

Tourism and Sustainability - Martin Mowforth 2003-12-08

First published in 2003. Routledge is an imprint of Taylor & Francis, an informa company.

Sustainability in the Hospitality Industry - Willy Legrand 2022-07-29

This foundational textbook investigates the economic, environmental and social sustainability issues facing the hospitality industry today, and explores ideas, solutions and strategies of how to manage operations in a sustainable way. This updated fourth edition features new content including: Research on nature-based solutions and zero-carbon approaches in facilities, technologies for energy, water and waste management, changes in consumer behaviour, and environmental and social impacts of food production A new chapter on employees, diversity, inclusion and well-being in the industry A new chapter on the challenges of operating in the Global South More than 100 international industry case studies and focused info boxes New practical exercises, discussion questions and research project ideas based on real-life sustainability

scenarios Accessible and comprehensive, this book is essential reading for all students as well as current and future managers in the hospitality industry.

Sustainable Event Management - Meegan Lesley Jones 2017-12-06

Across the world each year events of every shape and size are held: from community events, school fairs and local business functions through to the world's largest festivals, music events, conferences and sporting events. As well as causing celebration and giving voice to issues, these public parties use up resources, send out emissions and generate mountains of waste. Events also have the power to show sustainability in action and every sustainably produced event can inspire and motivate others to action. Written by a leader in event sustainability management, this book is a practical, step-by-step guide taking readers through the key aspects of how to identify, evaluate and manage event sustainability issues and impacts and to use the event for good - it's for events of any style and scale, anywhere in the world. Now in its third edition, this is the indispensable one-stop guide for event professionals and event management students who want to adjust their thinking and planning decisions towards sustainability, and who need a powerful, easy-to-use collection of tools to deliver events sustainably.

Responsible Hospitality - Rebecca Hawkins 2011-10-01

The first book to bring together environmental theory and the responsible hospitality debate to define how far the industry has gone and what is left to achieve.