

# The Effect Of Knowledge Sharing On Organization Performance

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Competitive Intelligence for Information Professionals -  
Margareta Nelke 2015-01-27

Information professionals should be able to take a proactive role as a strategic partner in their organization's competitive intelligence. Their role needs to focus on the "outside-in" approach, based on their organization's strategic needs and objectives. Competitive Intelligence for Information Professionals explores the role of strategic information and intelligence in organizations, and assesses the values and needs of intelligence in organizations. The book provides guidance on how to work strategically with competitive intelligence, methods for monitoring and analysis and a process-oriented approach. Chapters include discussions on how news monitoring and competitive intelligence interact and how this offers

opportunities for cooperation between different departments. Cases from the authors' own experiences when working with competitive intelligence in international corporations are also included. Competitive intelligence (CI) is a new area for Information professionals Offers perspectives on a new trend within the library and information sector Provides a comprehensive approach to CI

**Knowledge Sharing in Practice** - M.H. Huysman 2013-03-14  
In this volume organizational learning theory is used to analyse various practices of managing and facilitating knowledge sharing within companies. Experiences with three types of knowledge sharing, namely knowledge acquisition, knowledge reuse, and knowledge creation, at ten large companies are discussed and analyzed. This critical analysis leads to the identification of traps

and obstacles when managing knowledge sharing, when supporting knowledge sharing with IT tools, and when organizations try to learn from knowledge sharing practices. The identification of these risks is followed by a discussion of how organizations can avoid them. This work will be of interest to researchers and practitioners working in organization science and business administration. Also, consultants and organizations at large will find the book useful as it will provide them with insights into how other organizations manage and facilitate knowledge sharing and how potential failures can be prevented.

Handbook of Research on the Evolution of IT and the Rise of E-Society - Habib, Maki 2018-09-07

Rapid advancement in information and communication technologies have led to interconnected and predominately online interactions in the current era. It is crucial for current organizations to adapt and integrate internet technologies to increase flexibility, effective services, and competitiveness. The Handbook of Research on the Evolution of IT and the Rise of E-Society is a pivotal reference source that provides vital research on the application of embedded and connected technology and its role in modern society. While highlighting topics such as information privacy, knowledge management, and social media, this publication explores the development and cultivation of e-community in organizations, as well as the methods of addressing interpersonal facilitation, user-friendly design, and mobile accessibility. This book is ideally designed for program developers, computer engineers, managers, business professionals, researchers, and graduate-level students seeking current research on the adoption and efficient usage, formation, and maintenance of internet

and communication technology interaction.

**The New Edge in Knowledge** - Carla O'Dell 2011-03-01

The best thinking and actions in the fast-moving arena of collaboration and knowledge management The New Edge in Knowledge captures the most practical and innovative practices to ensure organizations have the knowledge they need in the future and, more importantly, the ability to connect the dots and use knowledge to succeed today. Build or retrofit your organization for new ways of working and collaboration by using knowledge management Adapt to today's most popular ways to collaborate such as social networking Overcome organization silos, knowledge hoarding and "not invented here" resistance Take advantage of emerging technologies and mobile devices to build networks and share knowledge Identify what can be learned from Facebook, Twitter, Google and Amazon to make firms and people smarter, stronger and faster Straightforward and easy-to-follow, this is the resource you'll turn to again and again to get-and stay-in the know. Plus, the book is filled with real-world examples – the case studies and snapshots of how best practice companies are achieving success with knowledge management. Praise for The New Edge in Knowledge: How Knowledge Management is Changing the Way We Do Business "You may think you know knowledge management, but this is new—how knowledge initiatives can incorporate social media, mobile technologies, and learning, for example. This book integrates the new knowledge management with the best of the old, such as communities of practice and measurement. KM still matters, and this book tells you why." –Thomas H. Davenport, President's Distinguished Professor of IT and Management, Babson College "Over the last decade, knowledge management has emerged as a key success factor

for the modern corporation, driven by tremendous advances in business analytics. This book studies the best practices in knowledge management and how leadership companies are applying them today." –Virginia M. Rometty, Senior Vice President and Group Executive Sales, Marketing and Strategy, IBM "APQC has been on the leading edge of knowledge management for almost two decades. O'Dell and Hubert have captured those best practices and created a road map to transform the way people work. Reap the benefits of their experience." –C. Jackson Grayson, Chairman and Founder, APQC and co-author of *If Only We Knew What We Know* "The New Edge in Knowledge is a useful how-to manual that takes best practice sharing and organizational capability building to the next level: Web 2.0, social networking, mobility, and communities of practice. National and international examples show how companies can create strategic alignment and systematic management to transfer knowledge rapidly and effectively." –Rosabeth Moss Kanter, Harvard Business School professor and author of *SuperCorp: How Vanguard Companies Create Innovation, Profits, Growth, and Social Good* "What has made our KM program strong is sticking to the fundamentals-- that's exactly what this book outlines. It provides trusted advisor guidance on how any company or organization can take the concrete steps to create and implement a world class KM strategy." –Dan Ranta, Director of Knowledge Sharing, ConocoPhillips "Carla O'Dell and Cindy Hubert have written an amazingly down to earth, useful and practical book on knowledge management and its importance to modern business. Starting with the distinction between information and knowledge, they provide a viewpoint that leaves IT in the dust. Read it to prepare for tomorrow's world!" –A. Gary Shilling,

President, A. Gary Shilling & Co., Inc. "A practical business approach to knowledge management, this book covers KM's value proposition for any organization, provides proven strategies and approaches to make it work, shares how to measure KM's impact, and illustrates high level knowledge sharing with wonderful case studies. Well done!" –Jane Dysart, Conference Chair, KMWorld & Partner, Dysart & Jones Associates "This book is a tour de force in the field of knowledge management. Read every single page and learn about best practices from the leading firms around the world. All of this and more from the company that leads the way in the field: APQC. I highly recommend it for your bookshelf." –Dr. Nick Bontis, Director, Institute for Intellectual Capital Research "Food for thought from two of the pioneers. Carla O'Dell and Cindy Hubert have been in the trenches with many of the organizations that have succeeded in leveraging KM for business benefit. They recognized early the symbiotic relationship between knowledge flow and work flow and have guided practitioners in the quest to optimize and streamline both." – Reid Smith, Enterprise Content Management Director, Marathon Oil Company "Carla O'Dell and Cindy Hubert take knowledge management from vague idea to strategic enabler. In so doing, they clear up the not only the whats, but the whys and the hows. This book establishes knowledge management as an organizational discipline. The authors offer a straightforward set of execution steps, coaching readers on how to launch their own knowledge management programs in a deliberate and rigorous way." –Jill Dyché, Partner and Co-Founder, Baseline Consulting; Author of *Customer Data Integration: Reaching a Single Version of the Truth* "The authors and APQC have put together an excellent 'how to'

manual for Knowledge Management (KM) that can benefit any organization, from those experienced in KM to those just starting. The authors have taken their years of experience and excellence in this field and written a masterful introduction and design manual that incorporates industry best-practices and alerts readers to the pitfalls they are likely to encounter. This book needs to be in the hands of every KM professional and corporate senior leader.” –Ralph Soule, a member of the US Navy

Organizational Culture and Behavior: Concepts, Methodologies, Tools, and Applications - Management Association, Information Resources 2017-02-10

The questionable practices and policies of many businesses are coming under scrutiny by consumers and the media. As such, it is important to research new methods and systems for creating optimal business cultures.

Organizational Culture and Behavior: Concepts, Methodologies, Tools, and Applications is a comprehensive resource on the latest advances and developments for creating a system of shared values and beliefs in business environments. Featuring extensive coverage across a range of relevant perspectives and topics, such as organizational climate, collaboration orientation, and aggressiveness orientation, this book is ideally designed for business owners, managers, entrepreneurs, professionals, researchers, and students actively involved in the modern business realm.

**Sharing Is Caring: The Impact of Person-Organisation Fit on Knowledge Sharing in High-Technology Firms, and the Moderating Role of Internal and External Recruitment** - Sabina Dörner 2022-03-21

Literature Review from the year 2021 in the subject Leadership and Human Resource Management -

Miscellaneous, grade: 2,0, Maastricht University, language: English, abstract: This literature review investigates the impact of person-organization fit on knowledge sharing in high-technology firms and whether the relationship is moderated by internal and external recruitment. High-technology firms are depending on the skills and know-how of their human resources to outperform their competitors in dynamic industries. However, knowledge workers in high-technology firms regard their knowledge as their main capital, providing them with power and security. This discourages knowledge sharing at the expense of firm performance. Fostering person-organization fit through HR practices that meet the employees' needs and interests increases employee commitment and motivates them to engage in activities that contribute to achieving the firm's strategic goals, such as exchanging and creating knowledge. By hiring candidates that fit with the company, high-technology firms can ensure P-O fit and thus facilitate knowledge sharing. To promote a good fit with the company, high-technology firms should fill positions through internal mobility rather than external hiring. Internal recruitment provides more valuable information about the candidates who already have prior experience in the company. It also creates a commitment-based environment of trust and cooperation, allowing employees to be open and share knowledge with each other. Moreover, high-technology firms must develop a mindset shared by employees and the organization, which entails the employees' understanding of how they can contribute to the achievement of the organizational objectives. HR practices can create a common mindset that values and embraces the exchange and creation of knowledge. To increase the motivation for sharing knowledge, high-

technology firms can introduce a team-based incentive system that rewards the sharing of useful information. Overall, high-technology firms can facilitate knowledge sharing by implementing HR practices that promote the fit between person and organisation, including internal selection practices, to gain a long-term competitive advantage from their employees' knowledge.

*Knowledge Sharing in Public Sector Organizations* - Annick Willem 2010

Public sector organizations are mainly knowledge-intensive organizations, and to exploit their knowledge, effective knowledge sharing among the different departments is required. We focus on specific characteristics of public sector organizations that increase or limit interdepartmental knowledge sharing. Three types of organization-specific coordination mechanisms directly influence knowledge sharing between departments. Organizations are also characterized by members' social identification and trust, which in the absence of power games are assumed to create a knowledge-sharing context. Data are collected by a questionnaire survey in the public sector. The sample consists of 358 cooperative episodes between departments in more than 90 different public sector organizations. Structural equation modeling reveals the importance of lateral coordination and trust. The combination of power games and informal coordination seems to be remarkably beneficial for knowledge sharing. Furthermore, compared with other public sector organizations, government institutions have organizational characteristics that are less beneficial for knowledge sharing.

ECKM2007-Proceedings of the 8th European Conference on Knowledge Management - Dan Remenyi 2007

**بررسی تأثیر رفتار تسهیم دانش بر عملکرد سازمانی (The Effect of Knowledge Sharing Behavior on Organizational Performance).** - Maryam Philsoophian 2017

English Abstract: One of the main activities in the field of knowledge management is knowledge sharing, because employees can play an important role in organizational competitive advantages. Effective knowledge sharing can improve the quality of R&D activities. On the other hand it seems that, knowledge sharing behavior improves organizational performances and competitive advantages for the organization. The aim of this study is to investigate the effects of knowledge sharing (with regards to attitude, intention and behavior) on organizational performances. The research method is based on descriptive - survey and questionnaire methods that uses partial least squares by "SMARTPLS" software. Studying of 85 collected questionnaire showed that "attitude" has positive and significant effect on "intention" and "intention" has a significant positive impact on "behavior". Also knowledge sharing affects strongly the performance of the Iranian Space Agency. Remarkably, the results indicate that all financial performance, processes performance, and internal performance have positive impact on Iranian Space Agency performance.

Organizational Learning in Asia - Jacky Hong 2017-03-16  
Organizational Learning in Asia: Issues and Challenges addresses important and pressing questions on organizational learning in Asia in both domestic and foreign firms—those that have been forgotten in the mainstream literature or that remain unasked and unanswered. Three sets of questions are especially salient. First, how can firms operating in, or from, Asia detect, respect, recognize, and honor different

cultural stances on suggestion-giving, knowledge sharing, and standardization while also challenging accepted wisdom, avoiding risks and mistakes, and voicing disagreement? Second, how can such firms facilitate local experimentation and innovation by providing a common knowledge platform in a non-totalitarian manner? Finally, how can such forums promote 'reverse' knowledge transfer from subsidiary to headquarters and across subsidiaries in different nations by avoiding ethnocentricity, cultivating local talent, and building a group of 'communities of practice' across cultural and status boundaries? Addresses important and pressing questions about organizational learning in Asia for both domestic and foreign firms Explores how such firms can facilitate local experimentation and innovation Promotes 'reverse' knowledge transfer from subsidiary, to headquarters, and across subsidiaries in different nations

*Becoming a Knowledge-Sharing Organization* - Steffen Soulejman Janus 2016-10-28

This volume offers a simple, systematic guide to creating a knowledge sharing practice in your organization. It shows how to build the enabling environment and develop the skills needed to capture and share knowledge gained from operational experiences to improve performance and scale-up successes. Its recommendations are grounded on the insights gained from the past seven years of collaboration between the World Bank and its clients around the world—ministries and national agencies operating in various sectors—who are working to strengthen their operations through robust knowledge sharing. While informed by the academic literature on knowledge management and organizational learning, this handbook's operational background and

many real-world examples and tips provide a missing, practical foundation for public sector officials in developing countries and for development practitioners. However, though written with a public sector audience in mind, the overall concepts and approaches will also hold true for most organizations in the private sector and the developed world.

Knowledge Management in Healthcare - Lorri Zipperer 2016-04-22

Knowledge management goes beyond data and information capture in computerized health records and ordering systems; it seeks to leverage the experiences of all who interact in healthcare to enhance care delivery, teamwork, and organizational learning. Knowledge management - if envisioned thoughtfully - takes a systemic approach to implementation that includes the embodiment of a learning culture. Knowledge is then used to support that culture and the knowledge workers within it to encourage them to share what they know, thusly enabling their peers, their organizations and ultimately their patients to benefit from their experience to proactively dismantle hierarchy and encourage sharing about what works, and what doesn't to focus efforts on improvement. Knowledge Management in Healthcare draws on relevant business, clinical and health administration literature plus the analysis of discussions with a variety of clinical, administrative, leadership, patient and information experts. The result is a book that will inform thinking on knowledge access needs to mitigate potential failures, design lasting improvements and support the sharing of what is known to enable work towards attaining high reliability. It can be used as a general tool for leaders and individuals wishing to devise and implement a knowledge-sharing culture in

their institution, design innovative activities supporting transparency and communication to strengthen existing programs intended to enhance knowledge sharing behaviours and contribute to high quality, safe care.

*Proceedings of the 23rd International Conference on Industrial Engineering and Engineering Management 2016* - Ershi Qi 2017-03-07

International Conference on Industrial Engineering and Engineering Management is sponsored by Chinese Industrial Engineering Institution, CMES, which is the unique national-level academic society of Industrial Engineering. The conference is held annually as the major event in this area. Being the largest and the most authoritative international academic conference held in China, it supplies an academic platform for the experts and the entrepreneurs in International Industrial Engineering and Management area to exchange their research results. Many experts in various fields from China and foreign countries gather together in the conference to review, exchange, summarize and promote their achievements in Industrial Engineering and Engineering Management fields. Some experts pay special attention to the current situation of the related techniques application in China as well as their future prospect, such as Industry 4.0, Green Product Design, Quality Control and Management, Supply Chain and logistics Management to cater for the purpose of low-carbon, energy-saving and emission-reduction and so on. They also come up with their assumption and outlook about the related techniques' development. The proceedings will offer theatrical methods and technique application cases for experts from college and university, research institution and enterprises who are engaged in theoretical research of Industrial

Engineering and Engineering Management and its technique's application in China. As all the papers are feathered by higher level of academic and application value, they also provide research data for foreign scholars who occupy themselves in investigating the enterprises and engineering management of Chinese style.

**Knowledge sharing** - 2005

This e-book examines the importance of knowledge sharing within organisations. It explores whether the organizational processes we follow in everyday life can be applied to organizational life.

Organizational Commitment and Knowledge Sharing in Contemporary Companies - Anna Wziątek-Staśko 2022-03-04

When evaluating the success of an organization, the value of employees' organizational commitment and the process of knowledge sharing among staff must be considered. As illustrated in this volume, these two concepts are key conditions for organizational success in the contemporary world. This book explores the concept of organizational commitment, what it is, and how to use and understand the value in knowledge management and sharing for both employees and organizations as a whole. A profound analysis of the global literature exposes organizational commitment and knowledge sharing as key determinants of the effectiveness of the organization management process, including human capital management. While much space in the literature on the subject is devoted to the exploration of the above-mentioned concepts, treated as categories subject to separate analysis, the diagnosis and analysis of the relationship between them should be treated as a poorly recognized process. This book fills a research gap, providing a theoretical foundation and important information on organizational commitment and

knowledge sharing, highlighting the relationship between both research categories. It will be of interest to researchers, academics, practitioners, and students in the fields of human resource management, leadership, and organizational studies.

Social Media for Knowledge Management Applications in Modern Organizations - Di Virgilio, Francesca 2017-07-12

In the digital age, numerous technological tools are available to enhance business processes. When used effectively, knowledge sharing and organizational success are significantly increased. Social Media for Knowledge Management Applications in Modern Organizations is a pivotal reference source for the latest research findings on the role of social media, information technology, and knowledge management in business today. Featuring extensive coverage on relevant areas such as digital business, resource management, and consumer behavior, this publication is an ideal resource for managers, corporate trainers, researchers, academics, and students interested in emerging perspectives on social media for knowledge management applications.

**Quantitative Analysis of Intra-organizational Knowledge Sharing** - Madeleine Block 2010

During the last decades the world economy has experienced significant transformations. The pace of change is still showing no sign of slowing down. Financial globalization and rapid merge of information and communication technologies have integrated the world economy. The world economy has been turned from an industrial into a "knowledge economy". Knowledge has become a strategic asset for firms and the ability to manage knowledge seems to be the crucial management skill now in the "knowledge age". It is assumed as basis

of the knowledge economy in sense of sharing knowledge and creating new knowledge for commercial advantage. Findings of the research about the factors of knowledge sharing process indicate that the success of intra-organizational knowledge sharing in firms is determined to be an important extent of social relationships between the people and departments involved. This book provides interesting insights to the concepts of knowledge and social capital. It shows how they take effect in real life business: what role does trust and trustworthiness play? Do we need shared visions? Can the existence and the effect shared values be measured? - Interesting questions? Yes, indeed. And the answers given in this book are even based on statistical hard facts from empirical data. And this is not always the case in books that deal with issues on the borderline between economic and social science.

**Strategic Learning and Knowledge Management** - Ron Sanchez 1997-02-12

Strategic Learning and Knowledge Management Edited by Ron Sanchez University of Western Australia and Aimé Heene University of Gent, Belgium. Published in association with the Strategic Management Society, The Wiley Strategic Management Series aims to illustrate the 'best in global strategic management' for academics, business practitioners and consultants. Strategic Learning and Knowledge Management develops new theory and applications for the strategic management of 'learning organizations' and their knowledge assets. Extending the theoretical framework of competence-based strategic management to the analysis of learning and knowledge, the contributors explore strategically important learning processes within and between organizations. New concepts for categorizing



strategically important knowledge are also introduced, as are new methods for effectively managing a firm's knowledge assets. This book: Investigates organizational learning and knowledge management in leading companies. Examines learning and knowledge management in several industry contexts, including high-tech and software, but also in more traditional industries. Explores the role of learning and knowledge management in strategic management. Contributors Max Boisot David L. Deeds Tom Elfring Dorothy Griffiths Knut Haanes Richard Hall Aimé Heene Richard Klavans John W. Lang Bente R. Løwendahl Veronica Mole Henk Post Bertrand Quélin Ron Sanchez Petteri Sivula Frans A. J. van den Bosch Russell W. Wright

**Knowledge Management in Organizations** - Lorna Uden  
2015-08-03

This book contains the refereed proceedings of the 10th International Conference on Knowledge Management in Organizations, KMO 2015, held in Maribor, Slovenia, in August 2015. The theme of the conference was "Knowledge Management and Internet of Things." The KMO conference brings together researchers and developers from industry and academia to discuss how knowledge management using big data can improve innovation and competitiveness. The 59 contributions accepted for KMO 2015 were selected from 163 submissions and are organized in topical sections on: knowledge management processes, successful knowledge sharing and knowledge management practices, innovations for competitiveness, knowledge management platforms and tools, social networks and mining techniques, knowledge management and the Internet of Things, knowledge management in health care, and knowledge management in education and research.

Knowledge Management in Libraries - Mohammad Nazim

2016-07-24

**Knowledge Management in Libraries: Concepts, Tools and Approaches** brings to the forefront the increasing recognition of the value of knowledge and information to individuals, organizations, and communities, providing an analysis of the concepts of Knowledge Management (KM) that prevails among the Library and Information Science (LIS) community. Thus, the book explores knowledge management from the perspective of LIS professionals. Furthermore, unlike most books on the topic, which address it almost exclusively in the context of a firm or an organization to help gain a competitive advantage, this book looks at knowledge management in the context of not for profit organizations such as libraries. Describes the theory and approaches of knowledge management in the context of librarianship Seeks to identify and explain the principles that underlie the different processes of knowledge management Combines the theoretical and practical perspectives of the topic Provides a comprehensive and methodological approach to support librarians and information science professionals in the implementation of knowledge management in libraries and information centers Proposes a model for libraries and information centers which may be used as a guide for implementation Incorporates illustrations where necessary to provide a clear understanding of the concepts

*People, Knowledge and Technology* - Bruno Trezzini  
2004-12-07

This collection of papers from the First International Conference on Knowledge Management (iCKM 2004) offers insights into the state-of-the-art in KM and the challenges lying ahead. Grouped into six themes – communities and collaboration, knowledge sharing,

culture as context, knowledge management strategies, knowledge creation, and knowledge discovery – authors provide thought-provoking theoretical and practical discussions, through quantitative analyses and detailed case-studies. iCKM 2004 was organized by the Information and Knowledge Management Society (iKMS), a non-profit society dedicated to the promotion of KM theory and practice. The proceedings have been selected for coverage in: • Index to Social Sciences & Humanities Proceedings® (ISSHP® / ISI Proceedings) • Index to Social Sciences & Humanities Proceedings (ISSHP CDRom version / ISI Proceedings) Contents: Abstracts of Keynote Addresses Communities and Collaboration Knowledge Sharing Culture as Context Knowledge Management Strategies Knowledge Creation Knowledge Discovery Abstracts of Poster Presentations Readership: Academics and professionals in the field of knowledge management. Keywords: Knowledge

Management; Innovation; Communities; Collaboration; Knowledge Sharing; Culture; Knowledge Creation; Knowledge Management Strategies; Knowledge Discovery

**From the Internet of Things to the Internet of Ideas: The Role of Artificial Intelligence** - Abdalmuttaleb M. A. Musleh Al-Sartawi 2022-11-18

This book shows latest research on the role Artificial intelligence in enabling IoT to evoke IoI, and how IoI flourish inside technologies like social media platforms, social networks: communities of practice/interest, to assure a globally sustainable unit where humans integrate with machines to collaboratively share ideas and solve complex problems. Such a book holds several benefits. It will reveal theoretical practical, and managerial implications through discussions that will embrace a wide array of

technologies focused on the role of AI enabled IoT to evoke IoI. EAMMIS 2022 was organized by the Bridges Foundation in cooperation with Coventry University, UK on the 10th and 11th of June 2022. EAMMIS 2022 theme was From the Internet of Things to the Internet of Ideas: The role of Artificial Intelligence. The papers presented at the conference provide a holistic view of AI and its applications, IOT and the IOI which will help societies to better use and benefit from AI, IOT and IOI to develop future strategies and actions.

*The Role of Knowledge Transfer in Open Innovation* - Almeida, Helena 2018-09-07

The ways in which codified and tacit knowledge are sourced, transferred, and combined are critical in furthering open innovation. When used effectively, knowledge sharing and organizational success are significantly increased, improving products and services. The Role of Knowledge Transfer in Open Innovation is a collection of innovative research on a set of analyses, reflections, and recommendations within the framework of knowledge transfer practices in different areas of knowledge and in various industries. While highlighting topics including tacit knowledge, organizational culture, and knowledge representation, this book is ideally designed for professionals, academicians, and researchers seeking current research on the best practices for transfer of knowledge as an intermediate open innovation.

Knowledge Management - Irma Becerra-Fernandez 2014-12-18 This book serves as a complete introduction to the subject of Knowledge Management (KM), and incorporates technical as well as social aspects, concepts as well as practical examples, and traditional KM approaches as well as emerging topics. Knowledge Management: Systems

and Processes enhances the conventional exposition of KM with an in-depth discussion of the technologies used to facilitate the management of knowledge in large and small organizations. This includes a complete description of the theory and applications of the various techniques and technologies currently in use to manage organizational knowledge. The discussion of technology is at a level appropriate for the typical business administration graduate student or corporate manager. Special features: \* Includes case studies of actual implementations of KM systems, including details such as system architecture \* Contains numerous vignettes describing practical applications of KM initiatives at leading firms and governmental organizations \* Provides a balanced view of knowledge management, while incorporating benefits and controversial issues, and both technology and social aspects \* Extremely current, making extensive use of latest developments in, and examples from, the field of KM \* Written by two proficient and recognized researchers in the field of KM.

**Encyclopedia of Knowledge Management, Second Edition** - Schwartz, David 2010-07-31

Knowledge Management has evolved into one of the most important streams of management research, affecting organizations of all types at many different levels. The Encyclopedia of Knowledge Management, Second Edition provides a compendium of terms, definitions and explanations of concepts, processes and acronyms addressing the challenges of knowledge management. This two-volume collection covers all aspects of this critical discipline, which range from knowledge identification and representation, to the impact of Knowledge Management Systems on organizational culture,

to the significant integration and cost issues being faced by Human Resources, MIS/IT, and production departments.

Strategic Renewal - Aybars Tunçdoğan 2019-03-15

Strategic Renewal is an original research anthology offering insight into a subject area which, although critical for the sustained success of organizations, has received relatively little attention as distinct from the more general phenomenon of strategic change. Firstly, by providing a summary of the literature, this research anthology helps graduate students and new researchers grasp the current state of affairs in the field. Secondly, this research anthology will help update the knowledge base of the existing researchers in the field. By bringing together various studies, the research anthology determines the core concepts of the field and elucidates the key gaps and future research areas. Through contributions building on the knowledge bases of other disciplines, this research anthology develops an interdisciplinary research agenda, giving the reader an in-depth understanding of the mediating, moderating, and antecedent variables concerning strategic renewal. Strategic Renewal aims to provide a state-of-understanding to the subject, as well as a clear picture of the cross-disciplinary landscape that informs the subject. Thus, this research anthology is essential reading for managers, consultants, and other practitioners, as well as students and scholars of business.

**Appreciative Inquiry and Knowledge Management** - Tojo Joseph Thatchenkery 2007-01-01

ASKing (Appreciative Sharing of Knowledge) is at the heart of this comprehensive, compelling, and cutting edge guide to appreciative knowing and innovation. The

authors have really managed to push the appreciative envelope here. They've taken well-known appreciative inquiry frameworks and methods, effectively improved on them, and extended them into the all important area of knowledge development and knowledge sharing. I expect that readers in all kinds of organizations and at many levels will find the ASK system readily usable and effective. The in-depth case studies across a wide variety of industries (including government) turn the book into a fine guide for knowledge sharing, making it particularly easy to learn how to ASK. At the same time, academics, teachers, and students will find this book does a terrific job of summarizing and enlivening the existing appreciative inquiry/intelligence literature. If you've only got time and money for one book on appreciative organizational approaches, this is the one to get. David Barry, Nova University, Lisbon, Portugal Thatchenkery and Chowdhry have given those of us challenged with global knowledge sharing a way through the muddle of the traditional knowledge management paradigm. Fusing Knowledge Sharing and Appreciative Sharing concepts leads to a true appreciation of the value of knowledge dissemination and away from knowledge hoarding. With new technology migration occurring at warp speed and globalization of product sourcing markets requiring co-location of manufacturing facilities close to the customer, our company relies on state of the art knowledge sharing capabilities to shorten conventional and expensive training methodologies. Positive team collaboration with representation from all international sites and across functional areas in effect, simultaneously managing time, distance, and culture barriers is substantially facilitated by thinking of knowledge sharing in new and

appreciative ways. This book helps chart the new path. Hank Jonas, Organization Effectiveness Corning Incorporated The authors of this book advance the Appreciative Sharing of Knowledge (ASK), a unique approach by which organizations create a culture that facilitates the sharing of information. Using social constructionist approaches, historical data, and case studies, the authors demonstrate that appreciation or affirmation is the key ingredient for people to trust each other and overcome their inhibitions and concerns about sharing what they know. The hyper-competitive culture of many organizations has created a knowledge-hoarding climate that many firms struggle to change. The ASK process can reinvent, in a sustainable manner, how we think about organizing knowledge. By linking practices, artifacts, technologies and managerial skills, the ASK model offers a management framework for a wide range of enterprises. One of the basic tenets put forth is that if knowledge is shared appreciatively, managing knowledge will no longer be an issue. The authors expand on the concept of appreciation and illustrate how systems can be created to institutionalize knowledge sharing. In addition, they give examples of organizations that have planted the seeds for the exchange to happen. Academics and practitioners in the fields of knowledge management and organizational behavior and development will find this innovative study of great value. The findings will also be of great practical use for managers and executives in a variety of firms.

*Managing Knowledge* - Georg von Krogh 1996-10-03

Using both established as well as more recent modes of inquiry, this book sheds new light on an increasingly important dimension of organizational cooperation and

competition - that of knowledge and knowledge transfer. Based on research and practice, the book addresses a wide range of issues concerning the management of knowledge, from knowledge transfer between organizations to knowledge management within organizations. Divided into two parts, *Managing Knowledge* reflects a fundamental conceptual distinction between two world-views. The first part is characterized by representationism, or traditional approaches to viewing knowledge, knowledge transfer and cooperative strategies. The contributors provide a clear overview of the current research on knowledge management, and bring together studies on the sociology of knowledge, strategic management and learning theory. The second part focuses on anti-representationism, or new perspectives on knowledge and knowledge transfer in organizational cooperation. These perspectives, based on autopoiesis theory, go far beyond conventional ways of perceiving and managing knowledge and their implications for management theory and practice are fully examined.

**Proceedings of the 14th European Conference on Knowledge Management** - Brigita Janiūnaitė 2013-01-09

The University of Jyväskylä is proud to welcome the 12th edition of the European Conference in Cyber Warfare to Jyväskylä. We intend to make this event as enjoyable as possible both on scientific and human aspects. As in previous years, ECCWS will address elements of both theory and practice of all aspects of Information Warfare and Security, and offers an opportunity for academics, practitioners and consultants involved in these areas to come together and exchange ideas. We also wish to attract operational papers dealing with the critical issue that the modern world has to face regarding the evolution of cyberwarfare capabilities

development by nation states. The programme for the event promises an extensive range of peer-reviewed papers, networking opportunities and presentations from leaders in the field."

**10th European Conference on Information Systems Management** - Paulo Silva 2016

Communicating Across Cultures at Work - Maureen Guirdham 2017-09-16

This revised and updated fourth edition of this core textbook builds on the text's established success. It provides the basis of knowledge, understanding and practice for developing skilled work communication in an intercultural world. Using many illustrations and international examples, the book analyses culture, cultural diversity and cultural similarities and differences in how we interact at work and in the psychological factors that influence our communication. It shows how to overcome impediments to intercultural communication and interact effectively with different others, whether face-to-face or by email, chat, text, phone or video. It describes cultural differences in negotiating, cooperation, coordination, knowledge sharing, working in groups and leadership, and demonstrates how to perform these activities skilfully in an intercultural setting. This textbook is the ideal companion for students taking undergraduate modules in cross-cultural management or managing diversity on international business or business administration degrees, in addition to MBA courses and specialist postgraduate modules on international and comparative management. New to this Edition: - New and improved pedagogical features, including end of Part exercises, activities and role plays - Topic-by-topic coverage of

computer-mediated communication, explaining how it is affected by culture and in turn affects intercultural communication - Discussion of new developments in the field such as the increasing emphasis on language and discourses - Focus on new types of research such as country-by-country studies and reports of realities on the ground

*Proceedings of IAC-MEM 2015* - collective of authors  
2015-07-05

Case Studies in Knowledge Management - Murray E. Jennex  
2005-01-01

Case Studies in Knowledge Management provides rich, case-based lessons learned from several examples of actual applications of knowledge management in a variety of organizational and global settings. A variety of KM issues are explored, including issues associated with building a KMS, organizational culture and its effect on knowledge capture, sharing, re-use, strategy, and implementation of KM initiatives and a KMS. The benefit of focusing on case and action research is that this research provides an extensive and in-depth background and analysis on the subjects, providing readers with greater insight into the issues discussed.

Big Data and Knowledge Sharing in Virtual Organizations  
- Gyamfi, Albert 2019-01-25

Knowledge in its pure state is tacit in nature—difficult to formalize and communicate—but can be converted into codified form and shared through both social interactions and the use of IT-based applications and systems. Even though there seems to be considerable synergies between the resulting huge data and the convertible knowledge, there is still a debate on how the increasing amount of data captured by corporations

could improve decision making and foster innovation through effective knowledge-sharing practices. Big Data and Knowledge Sharing in Virtual Organizations provides innovative insights into the influence of big data analytics and artificial intelligence and the tools, methods, and techniques for knowledge-sharing processes in virtual organizations. The content within this publication examines cloud computing, machine learning, and knowledge sharing. It is designed for government officials and organizations, policymakers, academicians, researchers, technology developers, and students.

**The Effect of Knowledge Sharing Between Organization's Human Relationships and Innovation Performance: Taiwanese High Tech Industry Firms** - 2008

*Special Libraries as Knowledge Management Centres* - Eva Semertzaki 2011-06-24

This book focuses on the role of special libraries as knowledge management centres in their organisations. It describes the work of a special library and the special library draws on the characteristics that make the nucleus of collecting and organising knowledge which is used for the benefit of the institution. By acquiring and sharing knowledge, staff will enhance the intellectual capital of the institution. Traditionally libraries are the information centres that organise and classify information. Further on they are the proper places to create human networks and to organise the knowledge hidden in the minds of the staff. This book also examines methods to prove the value of a special library for the parent organisation when it becomes the centre to gather knowledge. Draws on the characteristics that make a special library necessary for an organisation Shows the importance of knowledge

management in an organisational environment Provides ways to persuade the management of an organisation that the special library is the proper centre for knowledge management

*Emergent Knowledge Strategies* - Ettore Bolisani  
2017-07-06

This book is intended to spark a discourse on, and contribute to finding a clear consensus in, the debate between conceptualizing a knowledge strategy and planning a knowledge strategy. It explores the complex relationship between the notions of knowledge and strategy in the business context, one that is of practical importance to companies. After reviewing the extant literature, the book shows how the concept of knowledge strategies can be seen as a new perspective for exploring business strategies. It proposes a new approach that clarifies how planned and emergent knowledge strategies allow companies to make projections into the uncertain and unpredictable future that dominates today's economy.

**Knowledge Management** - Suliman Al-Hawamdeh 2003-10-31

This book serves as a reference for individuals interested in knowledge management (KM) and educational issues surrounding KM. It looks at KM as an emerging profession and the need to educate a new generation of knowledge professionals to deal with managing knowledge on the one hand and managing knowledge workers on the other hand. In particular, it examines the skills and competencies of knowledge professionals; and how educational programs can address these demands – covering such issues as determining the optimal mix of subjects from the various disciplines that develop the requisite professional competencies. The first book to cover KM education Adopts a multidisciplinary approach

to KM education Based on the many years of experience of the author in KM education

**Effective Knowledge Management Systems in Modern Society**  
- Jennex, Murray E. 2018-07-20

Within the past ten years, tremendous innovations have been brought forth in information technology and knowledge management. Some of the key technical innovations have included the introduction of social media, artificial intelligence, as well as improved network connectivity and capacity. *Effective Knowledge Management Systems in Modern Society* is a critical scholarly resource that presents an overview of how technical, social, and process changes are impacting the way knowledge systems are being designed. Featuring coverage on a broad range of topics such as knowledge engineering, cognitive ergonomics, and interorganizational knowledge, this book is geared toward consultants, practitioners, and researchers seeking current research on how new approaches in knowledge management impact information technology professionals.

*Building a Second Brain* - Tiago Forte 2022-06-14

A revolutionary approach to enhancing productivity, creating flow, and vastly increasing your ability to capture, remember, and benefit from the unprecedented amount of information all around us. For the first time in history, we have instantaneous access to the world's knowledge. There has never been a better time to learn, to contribute, and to improve ourselves. Yet, rather than feeling empowered, we are often left feeling overwhelmed by this constant influx of information. The very knowledge that was supposed to set us free has instead led to the paralyzing stress of believing we'll never know or remember enough. Now, this eye-opening and

accessible guide shows how you can easily create your own personal system for knowledge management, otherwise known as a Second Brain. As a trusted and organized digital repository of your most valued ideas, notes, and creative work synced across all your devices and platforms, a Second Brain gives you the confidence to

tackle your most important projects and ambitious goals. Discover the full potential of your ideas and translate what you know into more powerful, more meaningful improvements in your work and life by Building a Second Brain.